

For Recipients of SNAP, WIC or other USDA or HHS funded services:

In accordance with federal law and U.S. Department of Agriculture (USDA) and U.S. Department of Health and Human Services (HHS) policy, this institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion and political beliefs. The U.S. Department of Agriculture also prohibits discrimination against its customers, employees, and applicants for employment on the bases of race, color, national origin, age, disability, sex, gender identity, religion, reprisal, and where applicable, political beliefs, marital status, familial or parental status, sexual orientation, or all or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the Department. (Not all prohibited bases will apply to all programs and/or employment activities.)

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal relay Service at (800) 877-8339; or (800) 845-6136 (Spanish).

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the State Information/Hotline Numbers (click the link for a listing of hotline numbers by State); found online at http://www.fns.usda.gov/snap/contact_info/hotlines.htm.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY). USDA and HHS are equal opportunity providers and employers.

Civil rights complaints may be filed with the following:

Kentucky Cabinet for Health and Family Services

EEO/Civil Rights Compliance Branch
275 E. Main St., 5 C-D
Frankfort, KY 40621
502-564-7770

Kentucky Commission on Human Rights

The Heyburn Building, Suite 700
332 W. Broadway
Louisville, KY 40202
800-292-5566

US Department of Agriculture

Director, Office of Adjudication
1400 Independence Avenue, SW
Washington, D.C. 20250-9410
866-632-9992

US Department of Education

Office for Civil Rights
600 Independence Avenue SW
Washington, DC 20202-1100
800-421-3481

US Department of Health and Human Services

HHS Director, Office for Civil Rights
Room 515-F, 200 Independence Avenue SW
Washington, D.C. 20201
202-619-0403

US Department of Justice

Office of the Assistant Attorney General
Civil Rights Division
PO Box 65808
Washington, DC 20035-5808
202-514-2151

US Department of Labor

Office of Federal Contract Compliance
Atlanta Federal Center, Room 7B75
100 Alabama Street SW
Atlanta, Georgia 30303
404-562-2424

*The Kentucky Cabinet for Health and Family Services is an
Equal Opportunity Provider.*


**KENTUCKY
CABINET FOR HEALTH
AND FAMILY SERVICES**

**CIVIL
RIGHTS**



**EQUAL RIGHTS
FOR ALL
SERVICES
AND PROGRAMS**

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CHFS AND CIVIL RIGHTS	CHFS COMMITMENTS	DISCRIMINATION COMPLAINTS
<p>The Kentucky Cabinet for Health and Family Services does not discriminate against any person on the basis of political beliefs, race, color, national origin, religion, age, mental or physical disability or sex.</p> <p>This policy protects the rights of the Cabinet's employees, service applicants and customers.</p> <p>Vendors, agencies and organizations providing services to the Cabinet or its recipients of federally aided programs must also comply with this policy.</p> 	<p>The Kentucky Cabinet for Health and Family Services has made the following commitments:</p> <ul style="list-style-type: none"> ✓ No one applying for or receiving assistance or services will directly, or through contractual or other arrangements, be denied aid, care, services, or other benefits provided by CHFS for which they are eligible. ✓ Services will be given in the same manner to all recipients, based on eligibility. ✓ No one applying for or receiving assistance will be subjected to segregation or different treatment in any matter related to receipt of the assistance. ✓ No one applying for or receiving assistance will be restricted in any way in the enjoyment of any advantages or privileges enjoyed by others receiving similar services. ✓ No one will be given different treatment in determining eligibility or meeting other requirements or conditions that must be met to receive benefits. ✓ CHFS will maintain an environment free from any type of harassment or discrimination and will respond promptly and effectively to such complaints. 	<p>Any applicant for or recipient of federally aided programs who feels discriminated against may file a complaint of discrimination.</p> <p>FILING A COMPLAINT</p> <p>All complaints of discrimination should be forwarded immediately to the EEO/Civil Rights Compliance Branch of the Cabinet's Office of Human Resource Management.</p> <p style="text-align: center;">Kentucky Cabinet for Health and Family Services EEO/Civil Rights Compliance Branch 275 E. Main St., 5 C-D Frankfort, KY 40621 502-564-7770</p> <p>You may file a complaint of discrimination at your local office. The allegation will then be forwarded to the Cabinet's EEO/Civil Rights Compliance Branch. The complainant may also file a complaint with an outside agency (listing on back.)</p> <p>CONFIDENTIALITY</p> <p>The complainant's identity will be kept confidential except to the extent needed to carry out the investigation and to remain within the confines of the Kentucky Open Records Act.</p>